

Consumer, E-Commerce and Platform Regulation

What's new?
UK Consumer Law webinar

Wednesday 24 February 2021

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Information

UK Consumer Law and Brexit

Quick updates you can make now:

- ODR: Remove reference to ODR from UK consumer websites.
- Geo-Blocking Regulation: no longer applies to UK customers.
- UK CMA not part of EU cross-border consumer enforcement.

Recent CMA Enforcement

- Cancellations and refunds:
 - The latest enforcement update.
 - The CMA's general guidance on Covid-19, consumer contracts, cancellations and refunds.
- Price gouging
- Online reviews
- Loyalty penalty charges
- Algorithms consultation (closes 16 March)
- Looking Ahead
 - Penrose Report: recommendation for enhanced CMA powers to enforce consumer law breaches
 - CMA's annual plan 2021/22:



Speakers



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Consumer, E-Commerce and Platform Regulation

What's new?
UK and EU Platform
Regulation webinar

Thursday 25 February 2021

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Links to key materials from the session



EU

- Digital Markets Act
 - The EU Digital Markets Act: new rules for platforms
- Digital Services Act
 - The EU Digital Services Act: What does the future hold?
- Platform-to-Business Regulation
 - New EU Rules for Platform Providers
- Omnibus Directive
 - Get Ready for the New Deal: Consumer Rights Enhanced by the Omnibus Directive



UK

- CMA Market Study
- Digital Markets Taskforce



Speakers



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