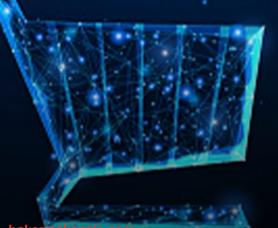
# Baker McKenzie.

## Consumer, E-Commerce and Platform Regulation

What's new?
UK Consumer Law webinar

Wednesday 24 February 2021



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### **UK Consumer Law and Brexit**

Quick updates you can make now:

- ODR: Remove reference to ODR from UK consumer websites.
- Geo-Blocking Regulation: no longer applies to UK customers.
- UK CMA not part of EU cross-border consumer enforcement.

### Recent CMA Enforcement

- Cancellations and refunds:
  - The latest enforcement update.
  - The CMA's general guidance on Covid-19, consumer contracts, cancellations and refunds.
- Price gouging
- Online reviews
- Loyalty penalty charges
- Algorithms consultation (closes 16 March)
- Looking Ahead
- Penrose Report: recommendation for enhanced CMA powers to enforce consumer law breaches
- CMA's annual plan 2021/22:



### **Speakers**



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**Helen Brown**Partner

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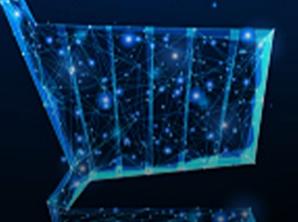
What's New? UK Consumer Law Webinar Recording

# Baker McKenzie.

## Consumer, E-Commerce and Platform Regulation

What's new?
UK and EU Platform
Regulation webinar

Thursday 25 February 2021



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## Links to key materials from the session



- Digital Markets Act
  - The EU Digital Markets Act: new rules for platforms
- Digital Services Act
  - The EU Digital Services Act: What does the future hold?
- Platform-to-Business Regulation
  - New FU Rules for Platform Providers
- Omnibus Directive
  - Get Ready for the New Deal: Consumer Rights Enhanced by the Omnibus Directive



### UK

- CMA Market Study
- Digital Markets Taskforce



### **Speakers**



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What's New? UK and EU Platform Regulation Webinar Recording